

METHOD AND SYSTEM FOR TRACKING REPAIR OF COMPONENTS

ABSTRACT OF THE DISCLOSURE

A computer-based method and system for tracking repairs of different types of components. The repair tracking system receives repair orders identifying components of customers that need repair. After a repair order is received, an engineer uses the repair tracking system to assign a repair plan to the repair order. When a repair technician receives a component or subcomponent of a repair order, the repair technician uses the repair tracking system to identify the steps that need to be performed next. After the repair of the component is complete, the repair technician uses the repair tracking system to indicate the completion and to determine where to send the component so that the next step in the repair plan can be performed.